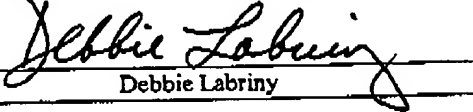


Docket No.: 466592000100

**CERTIFICATE OF HAND DELIVERY**

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office on August 26, 2003.

  
Debbie Labriny

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the application of:

Alain PENDERS

Serial No.: 09/643,749

Filing Date: August 23, 2000

For: SYSTEM AND METHOD FOR ON-  
LINE SERVICE CREATION

Examiner: Kevin S. PARTON

Group Art Unit: 2153

**REQUEST FOR APPROVAL OF DRAWING CORRECTIONS**

Director of The United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

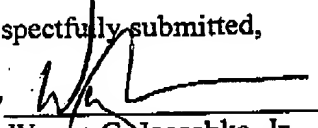
Submitted herewith are Figures 1, 3 and 6 (three sheets as filed with proposed changes made in red ink. Formal drawings will be submitted upon notification of approval by the Examiner.

Favorable consideration of the enclosed drawing is respectfully requested.

Dated: August 26, 2003

Respectfully submitted,

By

  
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